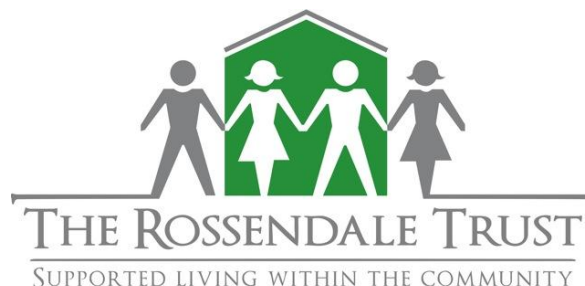


# Volunteer Agreement

We value our volunteers and the work they do, and will do the best we can to make your volunteer experience with us enjoyable and rewarding. This Volunteer Agreement describes the arrangement between The Rossendale Trust and yourself.



The Rossendale Trust has houses and apartments across Derbyshire and Cheshire in which they provide Supported Living for adults with learning disabilities, as well as day time activities through our 'Oakwood' service. Your role as a volunteer is to assist out tenants and day visitors in all aspects of their daily lives.

## Induction and Training

We will provide you with an induction in the work of the Trust and the training you need to meet the responsibilities of this role. This will include P.O.V.A. (Protection of Vulnerable Adults), M.C.A (Mental Capacity Act), and Health and Safety.

## Support

We will provide a named person who can meet with you to discuss your volunteering and any successes and problems. This person will be your main point of contact throughout your time at the Trust. We will do our best to help you develop your volunteering role with us and where possible direct your work in areas that are of specific interest to you. Any out of pocket expenses will be repaid, including travel to and from our different locations.

## Insurance

We will provide adequate insurance cover for volunteers whilst undertaking voluntary work approved and authorised by us.

## Equal opportunities

We will ensure that all volunteers are dealt with in accordance with our equal opportunities policy.

## Problems

We will try to resolve fairly any problems, grievances and difficulties you may have while you volunteer with us and in the event of an unresolved problem will meet to discuss the issues.

## What we expect from you:

- Support our aims and objectives.
- Perform your volunteering role to the best of your ability.
- Be open and honest with us and treat fellow volunteers and staff with courtesy and respect.
- Meet time commitments and to give reasonable notice if you're not able to attend so other arrangements can be made when this is not possible.
- Let us know if you wish to change the nature of your contribution.
- Let us know if we can improve the service and support that you receive.
- Provide referees who may be contacted.
- Complete an enhanced C.R.B check.

Signed: \_\_\_\_\_ (Trust Representative) Date: \_\_ / \_\_ / \_\_  
\_\_\_\_\_ (Volunteer) Date: \_\_ / \_\_ / \_\_